

National Accident Helpline Pre-reading



1. Here is the screen shot of the webpage for National Accident Helpline. What does it offer to its customers? Who are its services available to, and how much does it cost?

Home
About National Accident Helpline
News
Our TV Ads
Contact Us

Answering your worries

- Why choose National Accident Helpline?
- Can I make a claim?
- How much compensation could I get?
- What is the process involved in making a claim?
- What is No Win No Fee?

Other Frequently Asked Questions

National Accident Helpline - No Win No Fee Specialists

We've over 15 years experience in getting no win no fee compensation following personal injury - make a claim today!

Have you been injured in an accident that wasn't your fault? If so, we're here to help

Here at the National Accident Helpline, we understand that getting back on your feet following a personal injury caused by an accident can be difficult. Often you have suffered not just physically, but financially too. This is why we have been working since 1993 to help people like you claim the compensation you need.

At National Accident Helpline we make **accident claims** simple. We put you in touch with one of our local specialist solicitors who will hold your hand every step of the way and explain the **no win no fee** process to you.

And the best bit? There are no hidden costs. If you win, you should keep **100% compensation**. And even if you lose, you don't pay a penny.

For more information call our team of friendly advisors or fill out a short **claim online** form and we will get back to you. It really is that simple.

You can also print off an introductory guide to the claims process. [Click here](#) to get the PDF document.

Use our **Interactive Body** to find out about likely compensation amounts for many different injuries

Regulated by the Ministry of Justice in respect of regulated claims management activities; registration recorded on the website www.claimsregulation.gov.uk

How can I claim?
Fill out a simple online form here.
[Claim Online](#)

Call us now on
0800 376 0150
or leave your details and we'll get back to you!

Name:
Number:
Alt Number:
Call Time: ASAP

[Submit](#)

Success Stories

"National Accident Helpline were very good because they recommended the right person for the job."

Alan Bircher was awarded £6000 after he snapped an ankle ligament in a building site accident.

Who was injured in a building site accident?

2. If you have access to the internet, look at these TV adverts from the National Accident Helpline

<http://www.youtube.com/watch?v=Ld2m1y8jSnE>

<http://www.youtube.com/watch?v=tcxirxeaEgl&NR=1>

What accidents are represented? How much did the claimants receive?



3. Make a list of as many kinds of accidents you think people might *try* to claim from the National Accident Helpline. Remember that the accidents must happen where the blame can be put onto someone else!

| | | |
|---|----|----|
| 1 | 6 | 11 |
| 2 | 7 | 12 |
| 3 | 8 | 13 |
| 4 | 9 | 14 |
| 5 | 10 | 15 |

4. You're going to listen to a poem called 'National Accident Helpline' by the performance poet Francesca Beard.

Here is how it starts:

Dear National Accident helpline,
I was watching the advertisements on my TV
When your public service announcement came on.
I understand you help accident victims.
I was wondering if you could help me.

What do you think happens next?

Near to the end of the poem, we hear these lines:

I was thinking that these companies were not acting in my best interest.
Can you help me
Like you helped the lady in the neck brace?

Work in small groups and decide what might be talked about in the middle part of the poem by using the key word clues below. (You don't need to make it into a poem; just decide on the content. Try to come to some kind of agreement).

Key word clues (from the poem)

£300,000

5. Now compare your version of what the poem was about with Francesca's by listening to the poem.